

Jade Lankester

M: + 61 437 502 553
E: jaademarie@hotmail.com

Employment History

Mecca Brands – Sunshine Coast, Australia

Sept 2020 – Current

Colour Specialist

- Provide a high standard of customer service
 - Ability to work in a fast-paced environment
 - Ability to complete makeup appointments in a timely manner
 - Ability to work individually
 - Adhere to WH&S standards
 - Provide a safe and hygienic environment for clients
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Jetstar – Brisbane, Australia

Aug 2017 – Current

Cabin Crew

- Provide a high standard of customer service
 - Maintain a strong sense of general safety and situational awareness
 - Flexibility and commitment to a dynamic lifestyle of cabin crew
 - Strong understanding and experience of a rotating shift roster
 - Adaptable with people from a variety of cultures and countries
 - Ability to work in a team or individually
 - Maintain appropriate grooming as per company standards
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Air New Zealand – Auckland, New Zealand

Oct 2016 – May 2017

Cabin Crew

- Provide a high standard of customer service
 - Maintain a strong sense of general safety and situational awareness
 - Flexibility and commitment to a dynamic lifestyle of cabin crew
 - Strong understanding and experience of a rotating shift roster
 - Adaptable with people from a variety of cultures and countries
 - Ability to work in a team or individually
 - Maintain appropriate grooming as per company standards
-

Lankester Plantations – Walkamin, Australia

Dec 2015 – Oct 2016

Packer

- Provide friendly customer service to business colleagues and customers
 - Ensure work is completed to the manager's standards in a timely manner
 - Adhere to WH&S and Food Hygiene requirements
 - Ensure exceptional situation awareness to surroundings
 - Ensure a consistent routine of packing to the business standards
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Bridges Café – Walkamin, Australia

Jan 2015 – Dec 2015

Customer Service

- Provide friendly and punctual customer service
 - Ensure customers are serviced in a timely manner
 - Adhere to WH&S and Food Hygiene requirements
 - Maintain a well-groomed and professional standard for the business
 - Provide a flexible lifestyle for weekend call ins
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Education

Graduate – Mareeba State High School Year 12

2015

Additional Qualifications

- HLTAID003 – Provide First Aid

2017 – Issued by: First Aid Academy

- Responsible Service of Alcohol

2017– Issued by: Galaxy Training Australia

- Certificate II in Aviation (Flight Operations)
 - Emergency Procedures
 - Roles and Responsibilities
 - Working in a Socially Diverse Environment
 - Aircraft Familiarisation
 - Standard Operating Procedures
 - Evacuation Procedures

2016 – Issued by: Aviation Australia

- 30971QLD – Certificate I in Work Education

2013 – Issued by: Aus. Qualifications Network

Personal Skills and Qualities

- Customer service skills
- High standards of grooming
- High regard for safety
- Flexible to shift work
- Professional appearance and attitude
- Ability to work in a team and independently
- Situation awareness
- Ability to work in a fast-paced environment
- Communication skills both written and verbal
- Enthusiastic and motivated

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Referees

Professional

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Second in Charge at Lankester Plantations

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